

# ASK A PATIENT PORTAL MEDICAL QUESTION

**Note: Messaging should be limited to non-emergency communications and requests. In case of emergency, call 911 or go to the nearest emergency room.**

1. Log into your patient portal account.

2. Click on 'My Messages' tab.



3. Select your provider in the 'To' dropdown.

 To:

4. Select "ask a medical question" in the 'I would like to...' dropdown.

I would like to...

- Please choose
- Please choose
- ask a medical question

5. Let us know what symptoms/conditions, you are having.

What is the symptom/condition?

6. Add any additional details you want us to know about.

Anything else you would like us to know?

Type your notes here

7. Click the 'Send' button.

